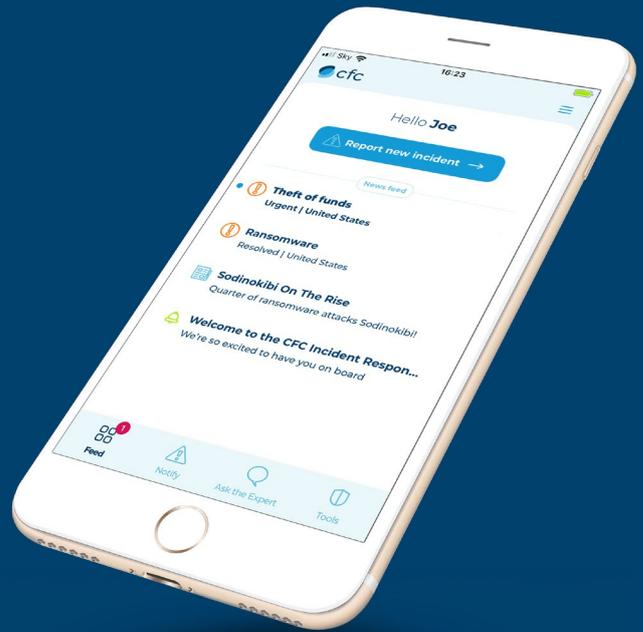# cfc

Response

An integral part of our cyber policy, our award-winning mobile app *Response* gives policyholders access to a range of proactive cybersecurity tools and services.

Here's what this valuable tool has to offer:

Access to CFC's cyber risk management tools

(1) **Phishing simulations** – Targeting members of your team whose credentials are the most vulnerable, these simulations send mock phishing emails in order to raise awareness of this criminal tactic.

(2) **Dark web monitoring** – This tool scours the dark web for information relating to your business, including corporate login credentials and other breaches of sensitive data relating to your domain name.

(3) **Deep scanning** – This service actively scans the external client network footprint to identify claims correlated vulnerabilities that lead to cyber attacks and ransomware.

(4) **Cybersecurity advice** – The "Ask the Expert" section of *Response* allows users to get in touch with our specialist team for help with cyber risk mitigation, best practices, cybersecurity services on offer, and more.

(5) **Real time threat alerts** – Through continuous monitoring of our customers and analysis of the latest cyber claims, our team is able to spot problems fast. Through *Response*, we send policyholders critical alerts specific to their business along with guidance on how to rectify any issues.

(+) **... and instant notification of claims**

Suffering an incident? The app allows you to instantly notify our specialist team if you have an issue. This feature of *Response* triggers an immediate call-back from our experience team of responders.

Simply use your **CFC cyber policy number** to register.

The app is available on the App Store or Google Play.